



SupernaturALL Experience Information

October 26-29, 2017

We're excited to share with you all the amenities that are included in your SupernaturALL Package in just a few weeks! Please read the following information carefully, and for easy reference bring this to the festival along with the [Guidelines](#).

Please help us prepare for your SupernaturALL experience by filling out the following questionnaire no later than Friday, October 13th:

<https://goo.gl/forms/PDI9hBeKSKXDFiWp1>

Private check-in hours will be Thu 10AM – 10PM; Fri 8am – 12:00pm. After 12:00PM Friday, proceed directly to the box office for processing. ****If you plan to arrive outside of those hours, or if someone other than yourself is picking up your package or a portion of your package please [contact us](#).** View the [Getting Here](#) page for complete directions. **NOTE: All SupernaturALL ticket holders will be processed through private onsite check-in prior to 5PM on Friday.**

SupernaturALL w/RV holders: *** Hook-ups (water, power, no septic) are guaranteed until 8pm Friday, October 27th. All SupernaturALL w/RV holders are entitled to a 20'w x 35'l space, which must include your vehicle and any tents or shade structures. If the vehicle is longer, please contact us in advance for special placement.

The SupernaturALL Lounge is a tent adjacent to the El Dorado Stage and is solely designated for SupernaturALL patrons along with private port-o-johns, a preferred viewing section at the El Dorado Stage, snacks, massage, souvenir t-shirts, posters, and drink tickets are included as well as complimentary early entry. You can pick up your drink tickets, posters and t-shirt any time after the lounge opens on Friday at 11am. You can use your drink tickets at any of our bars or drink booths. We will also have a limited selection of beer and wine, using drink tickets only, at the lounge.

SupernaturALL Kids (for children of SupernaturALL customers): Kids 5 - 12 must have a valid festival pass (4 & under are free), and be accompanied by an adult **at all times** to enter SupernaturALL areas. Kids ages 13 and over require an adult SupernaturALL Package.

****Please Note:** Your SupernaturALL wristband will serve to gain access to the late night venues.

Please hold on to your SupernaturALL kit and contents. We cannot replace lost or stolen wristbands or drink tickets. SupernaturALL Packages are transferable, but please be sure to email HTSupernaturALL@gmail.com to let Pamela know about the switch.

Questions about your SupernaturALL package? Contact Pamela:
HTSupernaturALL@gmail.com.

We look forward to seeing you at the 7th Annual Hangtown Music Festival!

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