



SupernaturALL Experience Information

October 25th – 28th, 2018

We're excited to share with you all the amenities that are included in your SupernaturALL Package for Hangtown taking place in just a few weeks! Please read the following information carefully, and for easy reference bring this information to the festival along with the [Guidelines](#).

Please help us prepare for your SupernaturALL Experience by filling out this [Pre-Fest Survey](#) no later than **Monday, October 15th**: <http://bit.ly/HTSupernaturAll2018>.

SupernaturAll Private check-in hours are Thu 10am – 10pm & Fri 9am – 5pm. If you plan to arrive outside of those hours, please proceed to the Box Office and let us know on your [Pre-Fest Survey](#).
General Festival Box Office Hours are: Thurs: 12p-12a; Fri: 9am- Midnight; Sat:10am - 10pm; & Sun 10am - 6pm.

SupernaturALL Arrival: Follow signs for main box office off Armory Rd. from Placerville Dr. Your credentials will be at the private SupernaturALL check-in which is located **inside the gates**. As you approach the gates, you may be asked by security or parking staff to stack your RV's to make room for others to wait in line. After check-in, you will be directed to your appropriate vehicle parking location and/or RV hook-ups. View the [Getting Here](#) page for directions to Hangtown.

Parking: If you have a vehicle and have not purchased "SupernaturALL Experience with vehicle" or "SupernaturALL Experience with RV", you will still need to [purchase a parking pass](#) for your vehicle. You may temporarily park in Tier one (above the Box Office) and walk to the SupernaturALL check-in to retrieve your festival wristband. You will then be directed to the appropriate parking location and get shuttled with your gear to SupernaturALL camping. *Note: There are no vehicle ins and outs for vehicles. If your vehicle leaves the festival site, it will not gain re-entry until the end of the festival. If you have lodging off- site, and require daily parking, please let us know on the [Pre-fest survey](#).*

SupernaturALL w/RV holders: *Hook-ups (water, power, **no septic**) are guaranteed until 8pm Friday, October 26th. Please be aware that RV space is limited throughout the festival and you may not be able to extend your awnings to leave room for your fellow SupernaturAll Hangtown ticket holders. Please let us know the length of your RV or Trailer on the [Pre-Fest Survey](#).

The SupernaturALL Lounge is a tent adjacent to the El Dorado Stage and is solely designated for SupernaturALL patrons along with private port-o-johns, a preferred viewing section at the El Dorado Stage, snacks, massage, souvenir t-shirts, posters, and drink tickets are included as well as complimentary early entry. You can pick up your drink tickets, posters and t-shirt any time in the lounge after it opens on Friday at 12pm. You can use your drink tickets at any of our bars or drink booths. We will also have a limited selection of beer and wine, using drink tickets only, at the lounge.

SupernaturALL Kids (for children of SupernaturALL customers): Kids 5 - 12 must have a valid festival pass (4 & under are free) and be accompanied by an adult **at all times** to enter SupernaturALL areas. Kids ages 13 and over require an adult SupernaturALL Package.

****Please Note:** Your SupernaturALL wristband will serve to gain access to the late-night venues.

Please hold on to your SupernaturALL kit and contents. We cannot replace lost or stolen wristbands or drink tickets.

SupernaturALL Packages are transferable, but please be sure to make note of the person's name on the [Pre-fest survey](#).

Questions about your SupernaturALL package? Contact the SupernaturAll Manager, Pamela at HTSupernaturAll@gmail.com.

We look forward to seeing you at the 8th Annual Hangtown Music Festival!

HANGTOWNFESTIVAL.COM